


<b>Search Notes</b>  	<b>Application/Control No.</b>  10828397	<b>Applicant(s)/Patent Under Reexamination</b>  BURG, FREDERICK MURRAY
	<b>Examiner</b>  SIMON SING	<b>Art Unit</b>  2614

SEARCHED			
Class	Subclass	Date	Examiner
709	206.207	10-9-09	LH
379	70.88.23.207.08	10-9-09	LH
379	202.01-205.01	03-03-2010	SS

SEARCH NOTES			
Search Notes		Date	Examiner
Updated East search: Keywords: Instant messaging; call/service/customer center; future callback; prior art from application: 10/410451 (see prior art)		10-9-09	LH
EAST		03-03-2010	SS

INTERFERENCE SEARCH			
Class	Subclass	Date	Examiner

/LISA HASHEM/  
Examiner,Art Unit 2614